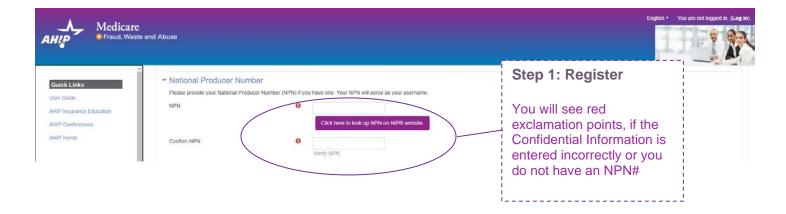


AHIP Online Medicare Training Course User Guide

This guide will help you to navigate the online system. You may print this document and use it to assist you in the process.

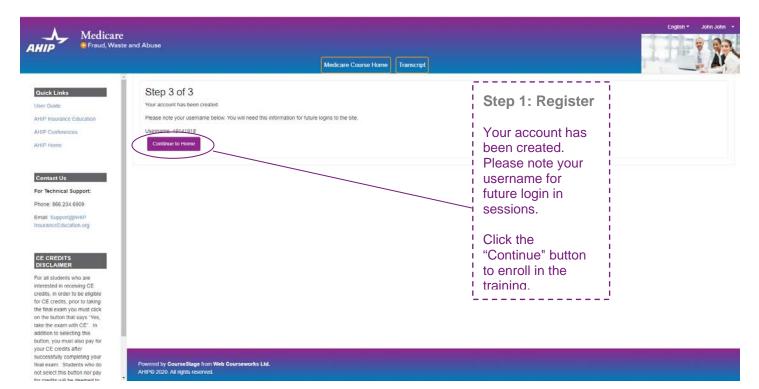
AHIP Medicare	and Abuse		English * You are not logged in. (Log In)
Quick Links User Guide AHIP Insurance Education AHIP Conferences AHIP Home	· · · · · · · · · · · · · · · · · · ·	vantage + Fraud, Waste and Abuse wes you valuable hours you need to grow your business. g. Our comprehensive online program gives you the background to make informed decision	Become a supplemental health insurance expert health insurance expert between the supplemental between the supplemental between the supplemental constant of the
	What You'll Learn Medicare	Fraud, Waste & Abuse (FWA)	Step 1: Register
Contact Us For Technical Support: Phone: 866 234 (593) Email: Support@AHIP InsuranceEducation.org	The basics of Medicare fee-for-service eligibility and benefits: The different types of Medicare Advantage and Part D prescription drug plans Eligibility and coverage Nondscrimination training Marketing and enroltment under the Medicare Advantage and Part D program requirements Get started today! Login or create an account below.	How to identify FWA An overview of the industry efforts in detecting fraud Legal tools to combat FWA Understand both the human and financial cost of FWA Review Medicare Parts C and D Fraud, Waste, and Abuse and General Con requirements Whit commits FWA Reporting FWA: isopholes and obligations	First Time Visitors to the training site should click the "Create a New Account" button.
	Password Cogn Logn Forgot your username? Forgot your password?	Create a New Account	
AHIP Medicare	and Abuse		English * You are not logged in . (Log
Quick Links User Duide AHIP Insurance Education AHIP Conferences			Step 1: Register
AHIP Home: Contact Us For Technical Support: Phone: 856 234 6909 Email: Support@AHIP InsuranceEducation.org	Enter last name on the acc DOB Uast 4 Digits of SSN Enter last 4 digits of SSN Enter last 4 digits of sonal Submit There are required fields in this form marked O		Complete all of the required sections highlighted with an asterisk (*). The information you provide will be kept confidential.





AHIP Medicare			English • You are not logged in. (Log in)
Quick Links User Guide AHIP Insurance Education AHIP Conferences AHIP Home	National Producer Number Please provide your National Producer Number (N NPN Confirm NPN	PN) if you have one. Your NPN will serve as your username. Click here to look up NPN on NIPR website.	Step 1: Register Complete all of the required sections
Contact Us For Technical Support: Phone: 966.234.6909 Email: Support@ArkIP InsuranceEducation.org	- Password	Verity MPN sword must have at least 12 characters, at least 1 digit(s), at least 1 lower case letter(s), at least 1 upper case letter(s) Click to enter text Click to enter	highlighted with a red exclamation point. If you do not remember your NPN, click the link to look up your NPN on the NIPR website.
CE CREDITS DISCLAIMER For all students who are interested in receiving CE credits, in order to be eligible for CE credits, prior to taking the final exam you must cick on the button that says "Yes,	Email address Please provide an email address. This email addre Email address Confirm email address	ss will be used for password recovery, system notifications, and as your username should you not have an assigned Nation Control Cont	al Producer Number.
take the exam with CE? In addition to selecting this button, you must also pay for your CE credits after successful completing your final exam. Students who do not select this button nor pay for credit the demand to	Mailing Address Provide the mailing address you can be reached at Address 1 Address 2	0	

AHIP Medicard • Fraud, Was	e ste and Abuse			English * You are not logged in. (Log in)
	 Email address 			
Quick Links	Please provide an email address. Thi	is email address will be	used for password recovery, system notifications, and as your username should	id you not have an assigned National Producer Number.
User Guide	Email address	0	0	
AHIP Insurance Education AHIP Conferences AHIP Home	Confirm email address	0	Hequind Enter email address C ·Required Verify email address	
Contact Us	 Mailing Address 			
For Technical Support:	Provide the mailing address you can	be reached at.		
	Address 1	0		
Phone: 866.234.6909	Contract (123 S Main St	
Email: Support@AHIP InsuranceEducation.org	Address 2			Step 1: Register
	City	0	Madison	
CE CREDITS DISCLAIMER	State / Territory	0	Wisconsin	Review all of the
DISCLAIMER	Zip code	0	53703	information provided
For all students who are			Enter your five digit zip code	then click the "Register"
interested in receiving CE credits, in order to be eligible	1000 Contract Contrac			
for CE credits, prior to taking	Country		United States	button.
the final exam you must click	Contract of the second second			
on the button that says "Yes,	 End User License Agreer 	ment		
take the exam with CE" In addition to selecting this		0	I agree to the Privacy Statement	
button, you must also pay for				
your CE credits after		0	I agree to the Legal Terms of Service	
successfully completing your				
final exam. Students who do not select this button nor pay			Register Cancel	
https://ahip.uat.coursestage.com				



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	You are currently active in the XYZ Health site license. To proceed, click the Continue button; if not, click the Logout button to exit.	Step 2: Logging in	 -
Click continue to proceed	Continue Log out		

i.	Medicare Course Home Trans		Shanning Cast
iks	This online format allows you to study at your own pace by viewing learning modules n	ade up of content slides interspersed with review questions.	2021 AHIP Medicare Training
ince Education	Each module culminates with a practice review, which is designed to reinfo	rce learning and prepare you for the Final Exam.	(initial) Price: \$175.00
Instructions			Subtotal \$175.00 Promo Code \$0.00
The AHIP Medicare T transmitting your result	aining Certification is capable of being shared amongst numerous health plans. Please be s.	sure to contact your intended health plan to determine the most appropriate method for	Grand Total \$175.0
	ay also have additional requirements or limitations in place, as such we strongly recommend	talking to your health plans prior to proceeding with your training.	Enter promo code Apply
3909 My Certifications			Go to Checkout
UHIP Shory			
AHIP's training certific	ite is verification of course completion only and is not valid for Insurance CE credits in the Ui	uted States	CE Credit. The Final Exam must be passed
It is for your records a	d should not be submitted to any state DOI. E credit, please send an email to support@ahipinsuranceeducation org to obtain instructions		in order to purchase credits.
o are ng CE	1	/	- 7
eligible taking st click	Step 2: Optional	Step 2: Payment	
"Yes, " In		Click, Go to checkout,	
his pay for	If you have a promo	to pay and enroll in	Become a supplemental health insurance expert Supplemental Health Insurance
ng your who do	code, enter it in the field	the training.	Enroll today
n nor pay			
Second			English - Joe Jo
Medicare Fraud, Waste and Abuse			English (United States) (en_us)
	Medicare Course Home Transc	npt	Español - Internacional (es) Español - Internacional (es)
		Step 2: Language	
		To switch language,	
		"select from drop down menu in upper	
		right hand corner	

Billing Information

	Copy profile information		
First Name *	Joe	à	
Last Name *	John		
Company			
Street Address *	123 S Main St		Step 2: Payment
			Complete all of the required sections
City *	Madison		highlighted with an asterisk (*).
State/Province *	Wisconsin	•	Review all of the information provided, and
Zip/Postal Code *	53703		then click the "Continue" button to proceed.
Country *	United States	~	
Phone Number *	4144059124	?	

Payment Information

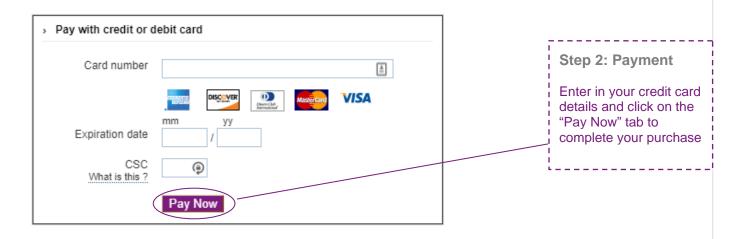
Credit Card (Payflow Link)



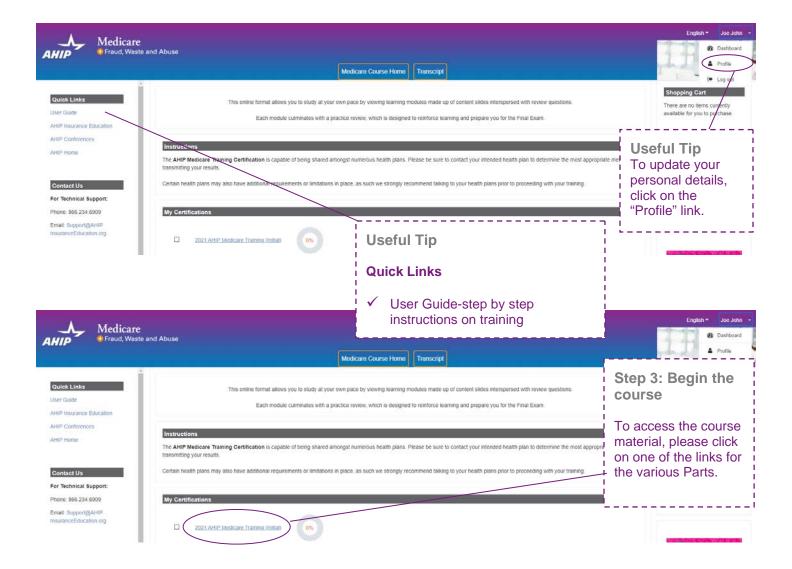
Payment Information

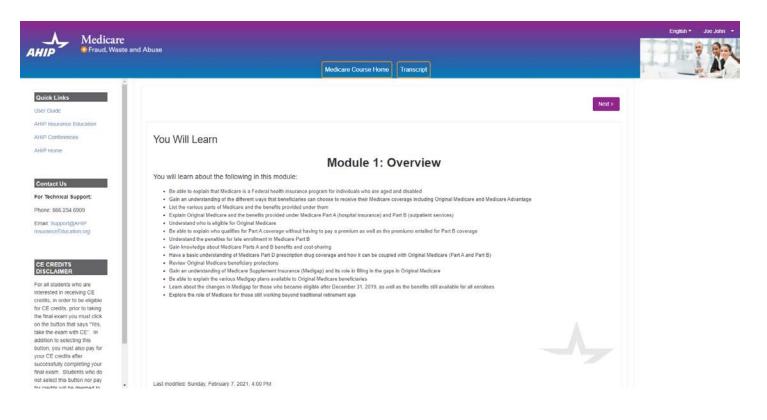
Credit Card (Payflow Link)

Please do not refresh the page until you complete payment.



	Order #	00000932				F	Receipt
		~	see your training				
	ltems O		our order has been processed successfully. Click on the C	So to my courses button below to acco	ss your naming.		
		ct Name		Price	Qty	Sub	total
	2021 A	HIP Medicare Training (Initial)	\$175.00	Ordered: 1	\$17	5.00
Step 2: Payment			Go to my d	courses	Su Promo Grand	Code \$	5.00 0.00 5.00
After you submi	it						
your credit card information or promo code, a screen will appe showing that yo order has been	ear our	I Order #000000936	Order Process Your order has been processed successfully. Click on the	•	your training.	Receipt	
		Product Name		Price	Qty	Subtotal	
		2021 AHIP Medicare Tr	raining (Initial)	\$175.00	Ordered: 1	\$0.00	
					Subtotal Promo Code Grand Total	\$175.00 -\$175.00 \$0.00	
			Go to my	y courses			





MENU

Module 1: Overview Medicare Program Basics

Overview: Medicare Program Basics

Navigation Instructions

Terms and Conditions

Training Roadmap. Part 1

Medicare Basics

Overview of Medicare Parts A, B, C, D

Overview of Medicare - Part E

Overview of Different Ways to Get Medicare

Different Ways to Get Medicare — Brief Overview

Original Medicare

Eligibility for Part A and Part B

■ Module 1-Program Basics_PY21_R



Step 3: Begin the course

To navigate though the training, click on the "**Next**" and "**Previous**" arrows.

Please note you must view 100% of the training material (inclusive of attempting all quizzes) in a part in order to receive completion status.

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Module 1 - Overview of Medicare Program Basics: Choices, Eligibility, and Benefits

Module 2 - Medicare Health Plans

Module 3: Medicare Part D: Prescription Drug Coverage

Module 4 - Marketing Medicare Advantage and Part D Plans

Module 5 - Enrollment Guidance Medicare Advantage and Part D Plans

2021 - Final Exam

Restricted Not available unless:

- The activity Module 1 Overview of Medicare Program Basics: Choices, Eligibility, and Benefits is marked complete
- · The activity Module 2 Medicare Health Plans is marked complete
- · The activity Module 3: Medicare Part D: Prescription Drug Coverage is marked complete
- The activity Module 4 Marketing Medicare Advantage and Part D Plans is marked complete
- The activity Module 5 Enrollment Guidance Medicare Advantage and Part D Plans is marked complete

Medi	care Training FWA Certifica	te			Course Symbol
	Module 1 - Overview of Medicare		Key Available (Not Started)		
X	Module 2 - Medicare Health Plan	5			In Progress Complete (Passed)
S	Module 3: Medicare Part D: Preso	cription Drug Coverage			Complete (Failed)
	Module 4 - Marketing Medicare A	dvantage and Part D Plans			Step 4a: Final Exam
	Module 5 - Enrollment Guidance I	i c	Once you have green checkmarks next to all equired parts, you will be able to take the Final		
	2021 - Final Exam			۲ د	Exam. To access the exam, Hick on the "Final Exam" link.
Yes, I we	ant to apply for CE credits. No,	take me to the final exam.	Step 4b: Final ETo apply for CE cr"Yes, I want to appbutton.Otherwise, click ththe final exam" buskip to Step 4iof the state	redits, click on the oly for CE credits" ne "No, take me to tton to proceed and	
States that requi Alabama Arizona Catiomia Colorado Connecticut Delaware District of Co Fiorida Georgia Hawail Idaho Illinois	6: Choose your Resident Stat	Louisiana Maine Maryland Messachusetts Michigan Minnesota Mississippi Missouri Mortana Neoraska " Nevada Nevada New Hampshire New Jersey	Cittathoma Cregon Pennsylvania Puerto Rico Rhode Island South Carolina * South Dakota Tennessee Texas Utah Virginia Virginia	li " S t	Step 4c: Final Exam f you clicked on the Yes, I want to apply for CE credits" button, select the box next to he state(s) for which rou would like to
Indiana Iowa * Kansas Kentucky Cancel		New Mexico North Carolina North Dakota Ohilo	West Virginia Visconsin Wyoming		eceive credit. Then click the "Next Step" outton.

Credit selec Step 2 of 6: E		ense informa	ation		Step 4d: Final Exam Enter your License
State	Credits	Cost	License number	License expiration mm/dd/yyyy	humber and License expiration date. Then
Wisconsin	6	\$30.00			click the "Next Step" button.
Previous step					Next step

Credit selection

Step 3 of 6: Attestation 1 of 1

PLEASE NOTE: STUDENTS MUST SUBMIT THE WI PERSONAL RESPONSIBILITY FORM DUE TO COVID-19

Attestation Statement

By downloading the following agreement(s) and proceeding to the exam, you affirm that you personally completed the course. Further, you affirm that the course examination must be completed without assistance from any outside source or individual, or the use of any study or reference materials and you understand that a violation of such standards shall result in the loss of course credit.

Student Attestation Requirements: Prior to launching the exam the student must agree to the below attestation and print out the Continuing Education Attestation of Personal Responsibility Form by selecting the "WI Personal Responsibility Form" link. Upon completion of your exam, the student must complete, sign and return the Personal Responsibility Form within 7 days of exam completion for credits to be awarded.

PLEASE NOTE: Please note your credits will not be processed until we have received the signed Personal Responsibility Form. It is very important that this form is submitted immediately after the completion of the exam because it could make a difference if your license is due to expire.

Previous step	Step 4e: Final Exam After reading the Attestation Statement, click the box next to "I agree". Then click the "Next Step" button.
Credit selection Step 3 of 6: Complete You have agreed to all of the attestations. Please proceed to the next step.	Step 4g: Final Exam When you have agreed to all necessary attestation statements, click the "Next Step" button.

	Step 4f: Final Exam	
Credit selection Step 4 of 6: Required documents You must download all required documents before proceeding. Wisconsin - No document Previous step	Please download and print any required documents. Once you have done so, you will be able to click on the "Next Step" button.	Next step
Credit selection Step 4 of 6: Required documents You must download all required documents before proceeding. Wisconsin - No document Previous step	If your state requires a monitoring affidavit, please note your date of completion will be the date that your monitor affidavit is received. If you take the exam without a monitor present, you will not receive CE credits and will have to retake the exam with a monitor present.	
	. <u></u>	
Credit selection		
Step 5 of 6: Final exam You must complete the final exam before you can purchase the selected CE credits. Please u	se the link helps to proceed	
*Please note, those who have already completed the final exam, must retake the exam in ord		davit.
2021 - Final Exam		
Previous step	Step 4h: Final Exam	xt step
	Click the 2021 Final	
	Exam link to continue	
	to the Final Exam.	
	ii	Step 4i: Final Exam
	Final Exam	
You will have the opportunity to take the Final Exam three (3) times as part of your enrolling	the training modules. You must achieve a ninety percent (90%) passing grade for successful com nent package . If you fail the Final Exam three (3) times, you will be required to re-enroll and pure	selected questions that
included in the initial enrollment package. Please contact your carrier before re-purchasing. Transcript in the upper navigation.	a gaining access to the Final Exam again. Please be aware that some companies do not accept e In addition, some companies may wish to know how many attempts were required to pass the ex	of the training.
	wing scenarios represent attempts/submissions that count against the 3 included in your enrollm	
 Beginning the Final Exam and allowing the timer to expire will result in an automatic s Clicking the Submit button to submit your answers to the questions 	uuniission	└ Each attempt has a two- └ hour time limit which a
Note:		user must be prepared
 Simply closing the Final Exam window does not count as an attempt/submission. If you lf you navigate away from the exam in the same tab/window, the system will remove t start a fresh attempt. (If you continue with the attempt, this will be marked as a valid e You should not open multiple tabs/windows on the AHIP training site while taking the For ADA testing accommodations, please email support@ahipinsuranceecucation.org To protect the integrity of the AHIP Medicare Exam, all exam submissions are final an 	to sit for in a single continuous period.	
If you are a re-certification user, it is strongly recommended that you review Parts 1-3 before	Click the "Attempt quiz now" button when you	
If you have not yet opted for CE credits, you can click here to apply now.	are ready to take the final exam.	
	Attempts allowed: 3	
		+
	Attempt now	



Credit selection

Step 6 of 6: Finalize credit purchase

You have selected the following credits for purchase.

State	Credits	Cost
Wisconsin	6	\$30.00
Add or remove credits		Pay for credits
		Step 5a: Purchase CE
		Review the credits you have selected to purchase and click the "Pay for Credits" button.

Product Name		Price	Qty		Su	ibtotal
2021 CE Credits		\$30.00	1		1	\$30.00
					Subtotal	\$30.00
				Gran	nd Total 🤅	\$30.00
Billing Information						
	Copy profile inform	nation				
First Name *	Joe			<u>≜</u>		
Last Name *	John					
Company						
Street Address *	123 S Main St				Step 5 Purch	b: ase CE
						Complete all of the
City *	Madison				required sections highlighted with an asterisk (*).	
State/Province *	Wisconsin			~		
Zip/Postal Code *	53703					
Country *	United States			~		
Phone Number *	60811111			?		
	Please enter more or equa	al than 10 symbols.				
yment Information						
edit Card (Payflow Link)						
A Please do not refresh	the page until you comp	lete payment.				
> Pay with credit or deb	it card]:			
Card number		1	Step 5b:	Purchas	se ¦	
m Expiration date	IIII YY	MasterCard VISA	After care	fully reviev	wing !	
CSC	() ()		all fields, of Now" butto	lick the "F	Pay	
What is this ?						

< Previous Medicare Training FWA Certificate Nondiscrimination Training Medicare Fraud, Waste, & Abuse	Step 6b: Non- Discrimination Training There is a test at the end of the training. For the Nondiscrimination Final Exam you will have unlimited attempts to achieve a 70% passing score.
General Compliance Restricted Not available unless: The activity Nondiscrimination Training is complete and passed The activity Medicare Fraud, Waste, & Abuse is complete and passed Previous	
You Will Learn Count of the subset of Section 1557 of the Affordable Care Act in providing nondiscrimination protections for individuals seaking health care and health insurance coverage identify the entities that must comply with the nondiscrimination protections of Section 1557 of the Affordable Care Act identify the entities that must comply with the nondiscrimination protections of Section 1557 of the Affordable Care Act identify the entities that must comply with the nondiscrimination protections of Section 1557 of the Affordable Care Act identify the entities that must comply with the nondiscrimination protections of Section 1557 of the Affordable Care Act identify the entities that must comply with the nondiscrimination protections of Section 1557 Name the forms of discrimination and the actions prohibited by Section 1557 identify a protections for immigrants afforded under Section 1557 identify a core of Section 1557 protections against sex discrimination Distinguish between prohibited age discrimination and permissible age distinctions identify exceedions the state to take to save persons with disabilities identify exceedions the intervision under Section 1557 consequences of violations, and corrective actions identify exceedions the intervision under Section 1557, consequences of violations, and corrective actions	 Step 6: Non- Discrimination Training Once you have achieved a passing score on the Final exam, a green checkmark will appear on the homepage. This will unlock the next section focused on Nondiscrimination. Click the link for Nondiscrimination to begin the next section.

< Previous	
Medicare Training FWA Certificate	
Nondiscrimination Training	
Medicare Fraud, Waste, & Abuse	
General Compliance Restricted Not available unless: The activity Medicare Fraud, Waste, & Abuse is complete and passed	
< Previous	

Medicare Fraud, Waste, and Abuse Training Developed by the

Centers for Medicare & Medicaid Services

Have you completed Combating Medicare Parts C & D Fraud, Waste and Abuse Training through the CMS Medicare Learning Network (MLN)?

If you have NOT completed this portion of the training through the CMS Medicare Learning Network (MLN), please select NO below to complete the training through AHIP.

Requirements for this Module: Completion of Combating Medicare Parts C & D Fraud, Waste and Abuse Training and Review Questions.

Review questions are not counted towards the Combating Medicare Parts C & D Fraud, Waste and Abuse Final Exam.

Yes No	Step 7: Fraud, Waste, & Abuse Final Exam
< Previous	You will be asked if you need to complete the Combating Medicare Parts C & D Fraud, Waste and Abuse training for the current plan year. If you need to complete the training, click the appropriate response to open the training module. If you have already
FWA: Final Exam	completed the Combating
This is your Final Exam. This assessment asks you 10 questions about Medicare Parts C and D Fraud, Waste, and Abuse (FWA). It should take about 10	Medicare Parts C & D
click on Submit all and finish. You will need a passing score of 70%.	Fraud, Waste and Abuse training for the current plan
Grading method: Highest grade	year through CMS site, click the appropriate response and proceed to the Attestation
Attempt now	Questionnaire.
< Previous	To begin the Fraud, Waste, and Abuse Training, click
	on the Start 1 st attempt link. There is a test at the end of the training. You have unlimited attempts to achieve a 70% passing score.

< Previous	Step 8: General Compliance Training				
Medicare Training FWA Certificate	Begin the Medicare Parts C and D General Compliance training after you have completed the Fraud,				
Nondiscrimination Training Medicare Fraud, Waste, & Abuse	Waste, and Abuse training. The link to the Compliance Training will be unlocked. Click on the link to begin.				
	You will be asked if you need to				
General Compliance	complete Medicare Parts C and D General Compliance training. If you				
< Previous	need to complete the training click the appropriate response to open				
	the training module. If you have already completed Medicare Parts C				
	and D General Compliance training for the current plan year through				
Medicare General Compliance Training	CMS site, click the appropriate response and proceed to the				
General Compliance Tra					
Developed by the Centers for Medicare & Medicaid Services					
Centers for medicale a medicalit Services					
Have you completed Medicare Parts C & D General Compliance Training through the CMS Medicare Learning Network (MLN)? If you have NOT completed this portion of the training through the CMS Medicare Learning Network (MLN), please select					
NO below to complete the training thro	ugh AHIP.				
Requirements for this Module: Completion of Medicare Parts C & D Genera	Compliance Training and Review Questions.				
Review questions are not counted towards the Medicare Parts C &	& D General Compliance Final Exam.				
Yes No					
< Previous					
2021 Compliance: Final E	xam				
This is your Final Exam. This assessment asks you 10 questions about Medicare Parts C and D compliance programs. It s	hould take about 10 minutes to complete. You will need a passing score of 70%.				
Grading method: Highest grade					
Attempt now	Step 8: General Compliance Training				
< Previous	To start the Compliance Training, click on the Medicare Parts C & D General Compliance Training link.				

Click on the Start first attempt button. This will take you into the training.

Nedicare Training FWA Certificate		
operatulational You have completed the PDA	All partial of this course	
congratulations! You have completed the "FW You can now move on to the "Certificate" porti	A portion of this course. on. You can navigate there by clicking the "Certificate" tab in the men	u at the top of the page or by clicking the button below.
Continue to Certificate		Step 9: Completion
Nondiscrimination Training		Click, "Continue to Certificate," to access
Medicare Fraud, Waste, & Abuse		your certificate of completion for AHIP's Medicare Training.
General Compliance		L
revious		No
tificate	1/1 - 100% + 🗄 🚸	
Article and a second sec	Medicare • Fraud, Waste and Abuse	

has successfully completed the course

Completion Date: March 24, 2021

ID Code: 3S3Q96SHSC

2021 Medicare + Fraud, Waste and Abuse Training

Step 9: Completion

Choose to save or print

your certificate

GREGory F. Deau Gregory F. Deau Vice President, Insureance Education

