

Cigna Medicare Provider Lookup Tool

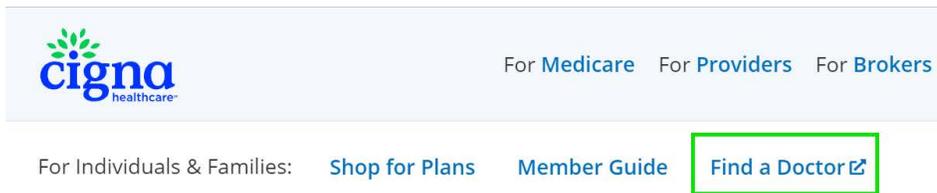
Agent Quick Start Guide



You can access lists of doctors, healthcare facilities, and other providers in your customers' network through the enhanced Cigna Medicare Provider Lookup Tool. This guide will get you started.

How to Access

1. Go to Cigna.com and click **Find a Doctor**.



2. Click **Medicare**.

How are you Covered?



**Better,
Smarter &
Faster**

**Directory
updated
daily**

**Speedy
searches**

Easy to use

How to Search

Once you are on the Provider Search Tool screen, you can toggle between Spanish & English.



Buscar un médico, dentista o centro en

I. Enter the customer address, city or ZIP code

Find a Doctor, Dentist, or Facility in



2. Select what you are searching for: **Doctor by Type**, **Doctor by Name**, or **Health Facilities**.



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Search for a Provider

1. Select **Doctor by Type** or **Doctor by Name**.



2. Click **Continue** to select a plan. To search without a plan, click **Continue without a Plan**.

Please Select a Plan

I Live in

[Search Again](#) [Continue](#)

[Continue without a plan](#)

3. Select a plan the provider is affiliated with.



Note: It is easy to change the plan later with the Change Plan link. You may need to clear your internet browser cache to clear your search history.

136 In-Network results for Primary Care Provider (PCP) near **Dallas, TX 75214**

Health Plan: Cigna Preferred Medicare (HMO) [Change Plan](#)

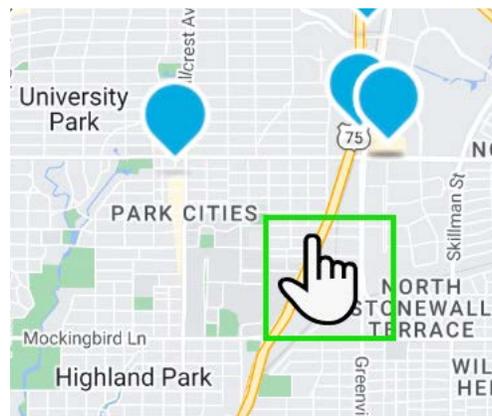
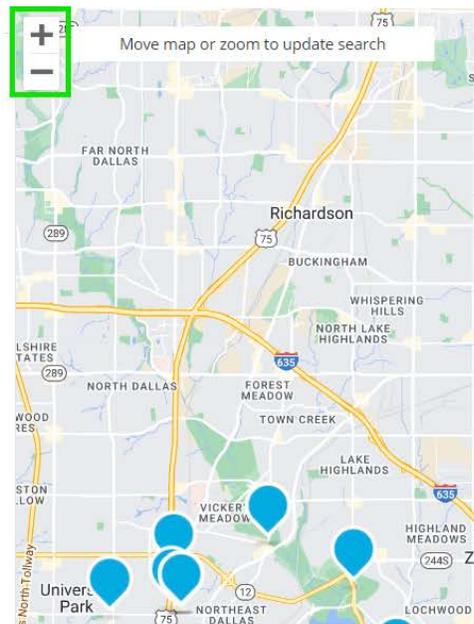
Search Feature Highlights

- When searching by doctor type, natural language can be used (e.g., kidney doctor vs. nephrology)
- Dental providers are included when searching for a provider
- You can search for a behavioral provider by specialty. A list of clinical practice information is available for each behavioral provider
- **Important Tip:** If an error message displays after several searches, clear the cache in your internet browser

Map tips

You have the ability to decrease or increase the map range. This is a change from the previous 1 mile radius.

- Click the **+** tool to zoom in to identify providers closer to your customer's location or click the **-** tool to zoom out for a broader search
- Use your mouse to navigate in the map window



Provider Search Results

The provider profile includes the following:

- Provider affiliated hospitals
- Practice address locations
- Weekly service hours
- Accepted Medicare Plans
- Treatment specialty
- Spoken languages
- National Provider ID (NPI)

Hanh Dieu T. Nguyen, MD

6780 Abrams Rd Ste 211 Dallas, TX 75231 | (214) 341-5630

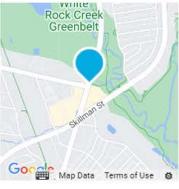
[Provider Info](#) [Office Info](#) [All Locations](#)



Specialties
• Family Medicine

Languages Spoken by Provider
Spanish, Vietnamese

Female | 50 yrs old



6780 Abrams Rd Ste 211
Dallas, TX 75231
(214) 341-5630

National Provider ID (NPI)
1710046982

[Incorrect Info? Let us know](#)

Professional History - 25 years of experience

Hospital Affiliations
Texas Health Presbyterian Hospital Dallas

Education
• Medical School: Univ Of Florida Coll Of Med-Gainesville, 1998

Network Status at this Location [See all Locations](#)

Health Plan: None Selected

Select a plan to see network information and affiliated groups.

Quality Ratings & Recognitions [®]

None

Estimated Out-of-Pocket Costs
Log in to see cost details

[Log In](#)

Plans Accepted at this Location [See all Locations](#)

MEDICARE

- Cigna Alliance Medicare (HMO)
- Cigna Courage Medicare (HMO)
- Cigna Preferred Medicare (HMO)

Search for a healthcare facility

You can find a healthcare facility with a facility name, type, or NPI. A list of common facilities displays to offer suggestions.

Find a Doctor, Dentist, or Facility in

Dallas, TX 75214

Doctor by Type Doctor by Name **Health Facilities**

Enter a health care facility name, type, or NPI Search

Common Facilities

- Hospitals and Medical Centers
- Imaging Facilities: Low Tech (X-ray, Ultrasound)
- Behavioral Health Facility
- Physical Therapy Facility
- Pharmacy

Search within an Independent Physician Association (IPA)

If a customer has a PCP in an Independent Physician Association (IPA), the PCP will refer within that IPA. From the provider profile you can confirm if all of the potential customer's providers are in an IPA.

I. Click **See all Medical Groups**.

< 113 In-Network results for Primary Care Provider (PCP) near **Houston, TX 77002**
Health Plan: Cigna Alliance Medicare (HMO) | [Change Plan](#)

Sort: Distance ▾ Specialties ▾ More Options ▾

Mark T. Alquiza, MD 0.3 mi

1315 St Joseph Pkwy Ste 1309 Houston, TX 77002 | (281) 447-7900
Specialties: Family Medicine | Hospitals: Not Available
National Provider ID (NPI): 1578561338

Years in Practice: 31

Log in to see details

Log In

With selected plan...
Accepting existing patients only
See all Medical Groups

2. Click **See affiliated doctors**.

Mark T. Alquiza, MD
1315 St Joseph Pkwy Ste 1309 Houston, TX 77002 | (281) 447-7900

Provider Info | Office Info | All Locations



Professional History - 31 years of experience

Hospital Affiliations
Not Available

Edu
• M
• CI

Specialties
• Family Medicine

Languages Spoken by Provider
Tagalog

Network Status at this Location [See all Locations](#)

Health Plan: Cigna Alliance Medicare (HMO)

Medical Group: RENAISSANCE PHYSICIANS CENTRAL [See affiliated doctors](#)

3. A list of all providers within the medical group displays.

< **62 In-Network results for RENAISSANCE PHYSICIANS CENTRAL**
near **Houston, TX 77002**

Health Plan: Cigna Alliance Medicare (HMO) [Change Plan](#)

Sort: Distance ▾ | Specialties ▾ | More Options ▾

Mark T. Alquiza, MD 0.3 mi

1315 St Joseph Pkwy Ste 1309 Houston, TX 77002 | (281) 447-7900

Specialties : Family Medicine | **Hospitals** : Not Available
National Provider ID (NPI): 1578561338

Years in Practice: 31

Log in to see details
[Log In](#)

With selected plan...
ⓘ Accepting existing patients only
[See all Medical Groups](#)

How to Report a Provider Directory Issue

You have the ability to report provider or facility discrepancies through the directory.

1. Click the **Incorrect Info? Let us know** link at the bottom of the provider profile page or the search listings page.

National Provider ID (NPI): 1043627128

Years in Practice: 33
Quality Ratings: [see all](#)

Log in to see details
[Log In](#)

Plans Accepted at this location:

- Cigna Preferred Medicare (HMO)
- Cigna Preferred Medicare (HMO) (Group Plans)
- Cigna Courage Medicare (HMO)

[See All Plans](#)

[Incorrect Info? Let us know](#)
[Print/Save PDF](#)

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2. Complete the form and click **Submit**.

Note: You will not receive a confirmation. Most issues will be corrected within 30 days.

Report incorrect information for Melanie C. Raffoul, MD

Help us improve your experience. Let us know which information is incorrect by checking all that apply and/or leaving a comment

<input type="checkbox"/> Name	<input type="checkbox"/> Other/Additional Information: (200 characters max)
<input type="checkbox"/> Address	<input type="text" value="Enter up to 200 characters"/>
<input type="checkbox"/> Phone Number	
<input type="checkbox"/> Accepting/Not Accepting new patients	
<input type="checkbox"/> Provider is no longer practicing	Your email address (Optional: we will only use this if we need to follow-up with you):
<input type="checkbox"/> Practice location	<input type="text"/>
<input type="checkbox"/> Network/plan participation	

Create a Customized Version

You can create a customized version of a provider selection for your market, download it, and take it with you. This replaces the off line version that was on Producers' University. This means less clicks and more customization options for you!

I. Click **Print/Save PDF** at the bottom of the search results listing page.

Michael R. Brancheau, MD

9330 Poppy Dr Ste 500B Dallas, TX 75218 | (214) 321-3394

Specialties : Internal Medicine | **Hospitals :** Not Available

National Provider ID (NPI): 1134288012

Years in Practice: 30

Log in to see details

With selected plan...

Accepting new patients

Incorrect Info? [Let us know](#)

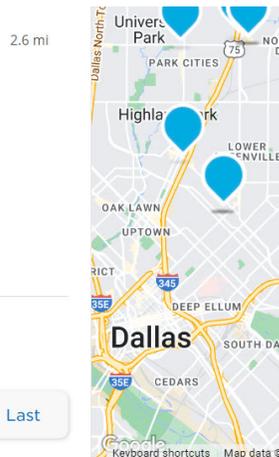
First



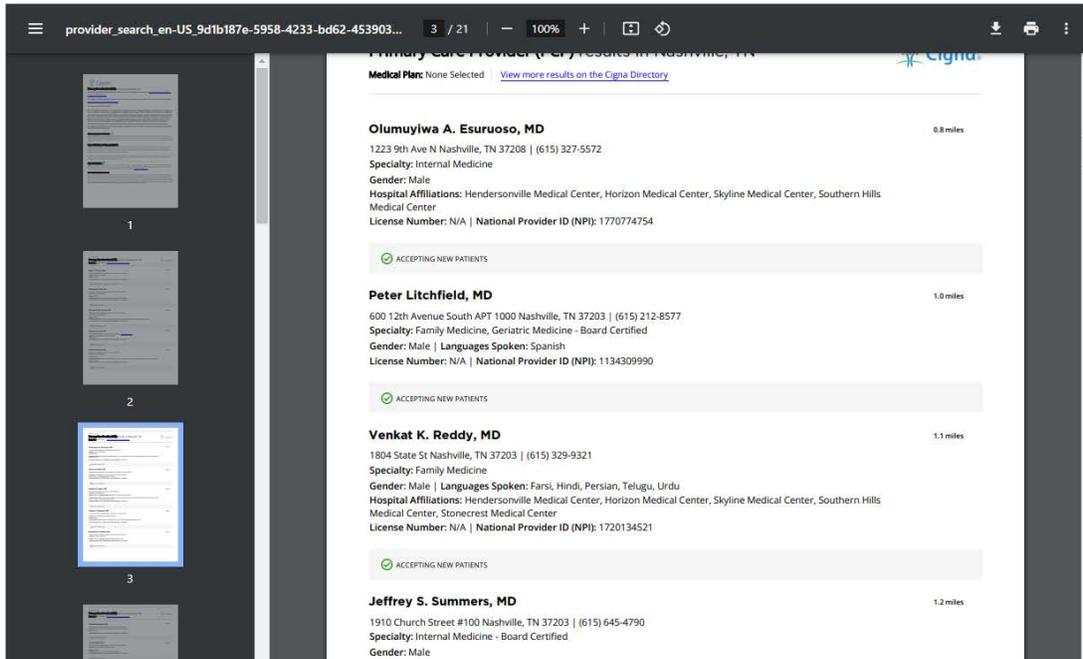
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Last



2. The tool will present you with a customized list of providers that you may download and/or print.



Questions? Contact your Broker Sales
Manager or Sales Manager